



Australian Government

Community
Grants Hub
Improving your grant experience



National Disability Advocacy Program

Feedback for applicants

Overview

The National Disability Advocacy Program (NDAP) aims to provide people with disability access to effective advocacy that promotes, protects and ensures their full and equal enjoyment of all human rights enabling full community participation.

NDAP providers are funded to provide disability advocacy support:

- delivered from specified locations;
- to a specified number of people;
- covering a specified coverage area (these are currently either state-wide, or by Australian Bureau of Statistics Statistical Areas); and
- using the specified model, or models of disability advocacy support.

The purpose of this grant opportunity is to improve coverage of disability advocacy support across Australia by addressing existing gaps in service provision.

Grants will be available to successful applicants to deliver supports within the defined coverage areas in New South Wales (NSW) and Queensland (QLD) for 2 years from 2018-19 to 2019-20.

Providing funding for these areas will ensure people with disability have more equitable access to NDAP supports, according to the proportion of people with disability living in their jurisdiction.



Selection Process

The Community Grants Hub used a restricted competitive selection process to select providers to deliver the NDAP.

The Community Grants Hub received 51 applications for funding, each of which was required to address the following three selection criteria:

- Criterion 1 Describe your organisation's capabilities and capacity to deliver advocacy via this grant.
- Criterion 2 Explain how your organisation will achieve value for money with the grant funding.
- Criterion 3 Describe your organisation's capability to successfully deliver the activity in the coverage area.

Preferred applicants were identified based on the strength of their responses to the selection criteria and their demonstrated ability to meet the grant requirements outlined in the Grant Opportunity Guidelines.

Selection Results

13 organisations were selected to deliver the NDAP.

The selected organisations provided strong responses to the selection criteria and demonstrated their ability to meet the eligibility requirements outlined in the Grant Opportunity Guidelines. Further detail about what constituted a strong response to each criterion is provided below.



Criterion 1

Describe your organisation's capabilities and capacity to deliver advocacy via this grant.

In responding to the criteria, applicants should have outlined:

- the organisation's track record in delivering advocacy supports and meeting performance indicators and terms of their current NDAP and/or state government grant;
- how the organisation will deliver advocacy support consistent with the NDAP Operational Guidelines, including how they will address existing, potential or perceived conflicts of interest;
- any experience the organisation has had delivering services in larger regional areas, from multiple sites or via visiting services; and
- details of the skills and experience of any subcontractor/s to be used and how it will benefit potential clients.

Strength	Example
<p>Strong applications clearly demonstrated the organisation's track record in delivering advocacy supports and meeting performance indicators and terms of their current NDAP and/or state government grant.</p>	<p>The responses clearly described:</p> <ul style="list-style-type: none">• a track record of accomplishment in achieving outcomes through advocacy support, including but not limited to:<ul style="list-style-type: none">○ numbers/proportion of clients supported to achieve satisfactory outcomes, including examples of those outcomes○ contribution to building service networks○ a record against key performance indicators guiding service delivery○ indicators of high-performing service, valued expertise or sector leadership such as relevant formal memberships, partnerships, independent accreditations etc.○ proactive service strategies employed by the organisation, such as outreach or program start-ups○ arrangements for assisting clients to access other support if their needs cannot be met• details demonstrating performance against current NDAP and/or state government grants, including but not limited to:<ul style="list-style-type: none">○ deliverables met under identified grant programs○ any quality systems in place to support monitoring and reporting○ any quality frameworks in which the organisation participates.



Strength	Example
<p>Strong applications clearly demonstrated how the organisation will deliver advocacy support consistent with the NDAP Operational Guidelines, including how they will address existing, potential or perceived conflicts of interest.</p>	<p>The responses clearly described:</p> <ul style="list-style-type: none">• an understanding of key NDAP requirements such as those relating to discrimination, availability, accessibility etc.• how advocacy service delivery will be consistent with those requirements, for example staff training etc.• an understanding of how conflicts of interest can impact on the effectiveness of advocacy practice• measures in place to avoid conflicts of interest and the proposed mechanisms to transparently address any real or perceived conflict that arises in the course of service delivery, including but not limited to:<ul style="list-style-type: none">○ any relevant governance documented in policy and procedures, codes of conduct etc.○ what the service would do in the case of a real or perceived conflict.
<p>Strong applications clearly demonstrated any experience the organisation has had delivering services in larger regional areas, from multiple sites or via visiting services.</p>	<p>The responses clearly described:</p> <ul style="list-style-type: none">• if applicable, how the service has addressed a need across large areas over time including the nature and regularity of advocacy service and outcomes• an understanding of the issues and challenges of service delivery in this context• information on multiple sites and areas served by outreach/visits where applicable.
<p>Strong applications clearly demonstrated details of the skills and experience of any subcontractor/s to be used and how it will benefit potential clients.</p>	<p>The responses clearly described:</p> <ul style="list-style-type: none">• if applicable, where a subcontractor is to be involved, the skills and experience of that subcontractor• details of relevant services previously provided by the subcontractor• the nature of formal arrangements between the organisation and subcontractor• how the involvement of the particular subcontractor would enhance outcomes for clients under the NDAP grant activity.



Criterion 2

Explain how your organisation will achieve value for money with the grant funding.

In responding to the criteria, applicants should have:

- explained how the organisation will achieve positive outcomes for the community that would not occur without grant funding; and
- outlined what will be achieved with the funding, including the number of clients the organisation expects to assist.

Strength	Example
Strong applications clearly explained how the organisation will achieve positive outcomes for the community that would not occur without grant funding.	The responses clearly described: <ul style="list-style-type: none">• the approach to achieving positive outcomes (both individual and systemic) through advocacy practice• the resources that will be deployed• opportunities for service collaboration (if any)• how the service will fill a gap – how the funding will enable an enhanced or expanded service to be provided in the coverage area• how the service will engage targeted clients• the effect NDAP funding will have on the organisation’s capacity to provide advocacy support• how the use of funding will provide value for money.
Strong applications clearly outlined what will be achieved with the funding, including the number of clients the organisation expects to assist.	The responses clearly described: <ul style="list-style-type: none">• how clients and the broader community will benefit from the funding, including but not limited to:<ul style="list-style-type: none">○ eligible activities that will be provided○ benefits at an individual or group level○ benefits at a systemic level• the number of clients that would be assisted through the funding and the type of support that will be provided to them• how potential clients will be alerted to the availability of the service• any anticipated improvement in community awareness.



Criterion 3

Describe your organisation’s capability to successfully deliver the activity in the coverage area.

In responding to the criteria, applicants should have:

- provided information about the organisation’s current operations and how this will translate to effective service delivery in the coverage area they are seeking to service; and
- demonstrated awareness of the demographics and local characteristics of the coverage area and how service delivery will be designed to meet the needs of people with disability living in the coverage area.

Strength	Example
Strong applications clearly provided information about the organisation’s current operations and how this will translate to effective service delivery in the coverage area they are seeking to service.	The responses clearly described: <ul style="list-style-type: none">• the organisation’s established delivery model and how this supports its clients including, for example mobile/outreach approaches, use of technologies etc.• the location and area currently serviced, including the number of clients assisted to achieve effective outcomes• how the organisation will ensure clients in the proposed coverage area/s will receive effective support including, for example, how the organisation’s governance and compliance support quality delivery• how clients in the proposed coverage area/s will be informed and engaged in service delivery• systems in place to support accountability, evaluation and improvement• how effective service delivery will be supported by the skills and experience of staff• how any involvement in partnerships or networks may contribute to effective service delivery• how any relevant cultural or community sensitivity would be addressed.
Strong applications clearly demonstrated awareness of the demographics and local characteristics of the coverage area and how service delivery will be designed to meet the needs of people with disability living in the coverage area.	The responses clearly described: <ul style="list-style-type: none">• an understanding of the presence of people with disability in the coverage area/s, supported by data, including but not limited to:<ul style="list-style-type: none">○ rates of disability relative to neighbouring or national rates



Strength	Example
	<ul style="list-style-type: none">○ any cultural factors affecting access to disability supports or a willingness to seek support• any local conditions that could potentially drive a need for advocacy support• how clients in the proposed coverage area/s will be informed and engaged in service delivery• how service delivery will be tailored for clients in the coverage area including, for example, where conditions may necessitate measures such as communication technologies and media to support effective client interaction.