Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse

Guidelines

| Opening date: | **22 May 2018** |
| --- | --- |
| Closing date and time: | **2.00pm AEST on 5 June 2018** |
| Commonwealth policy entity: | **Attorney-General’s Department** |
| Enquiries: | If you have any questions, please contact  **Community Grants Hub**  **Phone: 1800 020 283**  **Email: support@communitygrants.gov.au** |
| Date guidelines released: | **22 May 2018** |
| Type of grant opportunity: | **Restricted non-competitive** |

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1. Justice Services: Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse Processes

**The Program is designed to achieve Australian Government objectives**

This grant opportunity is part of the above grant program which contributes to the Attorney‑General’s Department’s Outcome 1.4 Justice Services. The Attorney-General’s Department works with stakeholders to plan and design the grant program according to the *Commonwealth Grants Rules and Guidelines 2017*.



**The grant opportunity opens**

We publish the grant guidelines and advertise on the [GrantConnect](https://www.grants.gov.au/?event=public.home) and [Community Grants Hub](https://www.communitygrants.gov.au/grants) websites.



**You complete and submit a service delivery plan, which forms your application**

You must read these grant guidelines before you submit your Service Delivery Plan. These guidelines can be found on [GrantConnect](http://www.grants.gov.au/), the Australian Government’s whole-of-government grants information system. Note: Any addenda for this grant opportunity will be published on GrantConnect, and by registering on this website you will be automatically notified of any changes.



**We review all grant applications**

We check the application against eligibility criteria and notify you if you are not eligible. We then assess your Service Delivery Plan including an overall consideration of the value with relevant money.



**We make grant recommendations**

We provide advice to the decision maker on the merits of the application.



**Grant Decisions are made**

The decision maker decides whether the grant application is successful.



**We notify you of the outcome**

We advise you of the outcome of your application.



**We enter into a grant agreement**

We will enter into a grant agreement with the successful applicant. The type of grant agreement is based on the nature of the grant and is proportional to the risks involved.



**Delivery of grant**

You undertake the grant activity as set out in your grant agreement. We manage the grant by working with you, monitoring your progress and making payments.



**Evaluation of Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse grant**

We evaluate the specific grant activity and the Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse program as a whole. We base this on information you provide to us and that we collect from various sources.

* 1. Role of the Community Grants Hub

This grant opportunity will be administered by the Community Grants Hub on behalf of the Attorney-General’s Department under a Whole-of-Australian Government initiative to streamline grant processes across agencies.

1.2 About the grant program

Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse (the program) will run over ten years from 1 July 2018 until 30 June 2028. The program was announced as part of the broader Redress Scheme.

The Program contributes to the Attorney-General’s Department Program 1.4: Justice Services by providing services to support access to justice. Legal advice service will help survivors to gain an understanding of their legal options and provide assistance to engage with the redress process.

The objectives of the program are to provide a free legal advice service to assist survivors of institutional child sexual abuse access redress under the Commonwealth or National Redress Scheme.

The expected outcomes of the grant activity are the provision of a free national legal advisory service to assist survivors through the process of accessing redress. The service will be a quality, trauma informed legal advice service that provides survivors with advice on their legal options.

The purpose of the grant activity is to ensure survivors are provided with access to free, trauma-informed, culturally appropriate and expert legal advice at four key stages of the redress application process:

1. Prior to application so survivors understand eligibility requirements and the application process of the Scheme;
2. During completion of a survivor’s application;
3. After a survivor has received an offer of redress and elects to seek an internal review; and
4. On the effect of signing a deed of release, including its impact on the prospect of future litigation.

The objectives include the operation of a national, trauma-informed legal practice, the provision of legal advice and assistance to survivors applying under the Redress Scheme, the development and distribution of education material on redress options, as well as community engagement and outreach activities. A national telephone advice line is also expected to be operational, as well as maintaining offices in key locations (depending on demand for services), and maintaining key personnel with relevant skills and experience. A culturally‑appropriate and safe service for Aboriginal and Torres Strait Islander and Culturally and Linguistically Diverse Individuals is required. Is it also expected that appropriate referral arrangements are established and maintained, service delivery data is collected and there are productive working relationships with key stakeholders.

The $37.9 million over three years from 2018 to 2021 for Legal support services is in addition to the $33.4 million committed by the Government in the 2017-18 Budget to establish the Commonwealth Redress Scheme, and the $52.1 million announced on 15 December 2017 for Redress Support Services.

The Redress Scheme for survivors of institutional child sexual abuse was announced on 4 November 2016. The Redress Scheme is expected to commence from 1 July 2018, and operate for 10 years. Legal advice service is to be operational from 1 July 2018.

States and non-government institutions will be able to opt into the Redress Scheme on a ‘responsible entity pays’ basis. The Government is working with non-government institutions, and state and territory governments, towards achieving national coverage for survivors of institutional child sexual abuse. As at 18 May 2018, NSW, Victoria and the ACT have advised they will sign onto the scheme.

On 19 February 2018, the Attorney-General the Hon Christian Porter MP announced funding to the National Association of Community Legal Centres to operate the [*knowmore* legal advice service](https://www.attorneygeneral.gov.au/Media/Pages/Legal-support-services-to-help-survivors-of-institutional-child-sexual-abuse-access-redress.aspx).

*knowmore* will help survivors by providing information and advice about the options available to them, including claims under the Redress Scheme, access to compensation through other schemes or common law rights and claims. Advice will also be provided on key steps in the redress process.

The legal service is essential to the successful operation of the Redress Scheme, helping survivors to engage with the process in a way that minimises any potential for further trauma, such as through having to retell their story.

The *knowmore* legal service is already in place, with funding of $1.2 million provided in 2017‑18. This grant opportunity is to enable the service to continue and expand as required. It is imperative that the service be able to expand and scale-up in response to demand, and as states and territories sign onto the scheme.

The program will be undertaken according to the [*Commonwealth Grants Rules and Guidelines 2017 (CGRGs)*](https://www.finance.gov.au/sites/default/files/commonwealth-grants-rules-and-guidelines-July2014.pdf)*.*

* 1. About the Grant Opportunity

These guidelines contain information for the Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse grants. This grant opportunity was announced as part of theCommonwealth Redress Scheme.

This document sets out:

* the purpose of the grant opportunity
* the eligibility and assessment criteria
* how grant applications are checked and assessed
* responsibilities and expectations in relation to the opportunity.

You must read this document before submitting a Service Delivery Plan.

1. Grant amount

The Australian Government has announced a total of $37.9 million over 3 years for Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse.

There is no maximum grant amount but the grans cannot exceed the amount of available funds.

1. Grant eligibility criteria

We cannot consider your application if it does not meet **all** the eligibility criteria.

3.1 Who is eligible to apply for a grant?

To be eligible to apply, you must be the invited organisation listed below and have received an invitation to apply through GrantConnect:

* National Association of Community Legal Centres Inc (NACLC) as the operator of *knowmore*.

The Attorney-General’s Department considers that this is an appropriate type of selection process considering the nature of the granting activity is specifically dependent on *knowmore* being the only national legal support service that also has a proven track-record of providing legal support services to survivors of child sexual abuse, has existing infrastructure in place, and extensive expertise to deliver a national, quality, trauma‑informed legal practice.

The invited organisation is known to have exceptional networks and influence within the specialised service sector. This reflects that the success of this project relies on the ability of the successful candidate to engage and influence the existing Commonwealth, state and territory service provider footprint.

No further organisations will be invited to apply.

1. Eligible grant activities
   1. What can the grant money be used for?

You must use the grant for the following activities:

National Association of Community Legal Centres Inc will be required to operate the *knowmore* legal advice service to assist survivors of institutional child sexual abuse to access the Redress Scheme.

In particular, the *knowmore* will be required to:

* operate a trauma-informed legal practice
* provide legal advice and assistance to survivors applying under the Redress Scheme
* develop and distribute education material on options for individuals seeking redress, in conjunction with community engagement and outreach activities as appropriate
* operate a national telephone advice line during business hours, for assistance with redress – information and advice to be provided on options including access to the Commonwealth or National Redress Scheme, availability of alternate redress options (e.g. organisation based or state based or victims compensation) and/or common law options
* maintain offices in key locations – dependent on demand for services and which states/territories have signed onto the scheme
* undertake community engagement, outreach and liaison about the Commonwealth or national Redress Scheme and options for individuals seeking redress
* maintain key personnel with relevant skills and experience, including legal and other skills
* provide culturally-appropriate and safe services for Aboriginal and Torres Strait Islander and Culturally and Linguistically Diverse Individuals
* establish/maintain appropriate referral arrangements with providers of non-legal support services
* establish/maintain appropriate referral arrangements to private lawyers for assistance with claims falling outside the Redress Scheme
* establish/maintain appropriate conflict of interest arrangements
* collect data on service delivery, including for example, data on the number of survivors engaging with the service provider and services provided, the nature of the contact with survivors, survivor demographics, the level of survivor engagement, the number of outreach events, referral sources, and
* develop productive working relationships with key stakeholders including the Attorney‑General’s Department, other legal service providers and Redress Scheme administrators.

1. The grant selection process

The candidate listed below is invited to submit a Service Delivery Plan, which forms the application. The Service Delivery Plan is required to show how legal support services will be delivered.

* National Association of Community Legal Centres Inc as the operator of *knowmore*.

1. The grant application process
   1. Overview of application process

You must read these grant guidelines, the Service Delivery Plan, and the grant agreement terms and conditions prior to submitting an application (refer also to section 6.3).

You are responsible for ensuring that your application is complete and accurate. Giving false or misleading information will exclude your application from further consideration.

Please keep a copy of your application and any supporting papers.

* 1. Application process timing

Submit your application by the closing time and date below.

If your application is late or the Community Grants Hub is requested to approve a lodgement after the closing date, the Community Grants Hub may determine that there were exceptional circumstances beyond the applicant’s control that meant they could not meet the deadline. Examples of exceptional circumstances could include, but may not be limited to:

* Community Grants Hub infrastructure failures,
* natural disasters,
* power outages affecting the ability of the applicant to submit their application by the deadline, and
* death or disability of key personnel.

Information on the Community Grants Hub [late application policy](http://communitygrants.gov.au/information-applicants/late-applications-policy) is available on the [Community Grants Hub](https://www.communitygrants.gov.au/information-applicants/late-applications-policy) website.

The expected commencement date for the granting activities is 1 July 2018 and the expected completion date is 30 June 2021. You must spend the grant by the end date.

Table 1: Expected timing for this grant opportunity

|  |  |
| --- | --- |
| Activity | Timeframe |
| Application period | Open: 22May 2018  Close: 2:00 pm AEST 5 June 2018 |
| Processing of applications | June 2018 |
| Approval of outcomes of selection process | June 2018 |
| Negotiations and award of grant agreements | June 2018 |
| Activity commences | 1 July 2018 |
| End date | 30 June 2021 |

* 1. Completing the grant application

**Service Delivery Plan**

You must explain how your organisation will deliver legal advice services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse by completing a Service Delivery Plan, which forms your application. The Service Delivery Plan must demonstrate

* the ability to operate a national, trauma-informed legal practice
* the ability to provide advice on redress options, including under the Redress Scheme
* the ability to provide culturally-appropriate and safe services for Aboriginal and Torres Strait Islander and Culturally and Linguistically Diverse Individuals, and
* the ability to manage the expansion of the Redress Scheme, in particular, the ability to scale up its services to meet the needs of victims accessing the Redress Scheme, including when a particular state or organisation signs onto the Redress Scheme.

You must complete a Service Delivery Plan using the template provided as part of the Grant Opportunity Documents on the GrantConnect website. The Service Delivery Plan not submitted in the template provided, will not be accepted.

Once you have completed the Service Delivery Plan, you must submit it via email it to support@communitygrants.gov.au.

Please include in the subject line of your email response 2017- 2265 Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse. Please keep a copy of your Service Delivery Plan.

The Community Grants Hub may ask you for more information, as long as it does not change the substance of your Service Delivery Plan. The Community Grants Hub does not have to accept any additional information, nor requests from the invited applicant to correct your Service Delivery Plan after the closing time.

* 1. Questions during the application process

Only the invited applicant’s questions will be responded to during the application period, please call the Community Grants Hub on 1800 020 283 or email to [support@communitygrants.gov.au](mailto:support@communitygrants.gov.au). The Community Grants Hub will respond to emailed questions within five working days.

The question period will close at 5:00pm AEST on Monday 4 June 2018. Following this time, only questions relating to using and/or submitting the application form will be answered.

1. Review of the grant application
   1. Who will review the application?

The Service Delivery Plan (also referred to as the application in these guidelines) will be reviewed to ensure it meets eligibility requirements.

The review team will be comprised of staff in the Community Grants Hub.

If the selection process identifies that additional information or clarification is required, you may be contacted to provide further information.

In determining the extent to which your service represents value with relevant money, the review team will consider the overall objectives to be achieved in providing the funding.

* 1. Who will approve grants?

The Attorney-General will make the final decision to approve the grant, taking into account the recommendations of the review team and the availability of grant funds.

The Attorney-General’s decision is final in all matters, including:

* the approval of the grant
* the grant funding amount to be awarded

The Attorney-General will not approve funding if there is insufficient program funding available across relevant financial years for the program, or if the application does not represent value with money.

There is no appeal mechanism for decisions to approve or not approve a grant.

1. Notification of application outcomes

The Community Grants Hub will advise you of the outcome of your application in writing. If you are successful, we will advise you of any specific conditions attached to the grant.

* 1. Feedback on your application

If you are unsuccessful, you may ask for feedback within one month of being advised of the outcome. We will give written feedback within one month of your request.

1. Successful grant applications
   1. The grant agreement

If you are successful and you choose to accept a grant offer, you must enter into a legally binding grant agreement with the Commonwealth represented by Attorney-General’s Department. The Attorney-General’s Departmentwill use the [*Commonwealth**Standard**Grant Agreement*](http://www.finance.gov.au/financial-framework/financial-management-policy-guidance/grants/grant-agreement-template-project.html)*.* Standard terms and conditions for the grant agreement will apply and cannot be changed. A schedule may be used to outline the specific grant requirements. Any additional conditions attached to the grant will be identified in the grant offer or during the grant agreement negotiations.

We must execute a grant agreement with you before we can make any payments. We are not responsible for any of your expenditure until a grant agreement is executed.   
You should not make financial commitments related to this grant, until a grant agreement has been executed by the Commonwealth.

Your grant agreement may have specific conditions determined by the assessment process or other considerations made by the Program Delegate or Minister. We will identify these in the agreement.

Where a grantee fails to meet the obligations of the grant agreement, the Attorney-General’s Department may recover grant funds.

* 1. How the grant will be paid

The grant agreement will state the:

* maximum grant amount to be paid

We will make an initial payment on the commencement of the grant. We will make subsequent payments according to an agreed schedule set out in the grant agreement (six monthly). Payments are subject to satisfactory progress on the grant activity.

1. Announcement of grants

If successful, your grant will be listed on [GrantConnect](https://www.grants.gov.au/?event=public.home) 21 calendar days after the date of effect as required by Section 5.3 of the *CGRGs.*

1. Delivery of grant activities
   1. Your responsibilities

You must submit reportsin line with the timeframes in the [grant agreement](file://prod.protected.ind/User/user03/LLau2/insert%20link%20here). We will expect you to report on

* progress against agreed project milestones
* eligible expenditure of grant funds.
* relevant data as requested by the Attorney-General’s Department and/or the Community Grants Hub.

You will alsobe responsible for:

* meeting the terms and conditions of the grant agreement and managing the activity efficiently and effectively
* complying with record keeping, reporting and acquittal requirements as set out in the grant agreement
* participating in a grant program evaluation as specified in the grant agreement
  1. Grant payments and GST

Payments will be made as set out in the grant agreement. Payments will be GST Inclusive.

If you receive a grant, you should consider speaking to a tax advisor about the effect of receiving a grant before you enter into a grant agreement. You can also visit the [Australian Taxation Office website](http://www.ato.gov.au/) for more information.

* 1. Reporting

Legal support services for survivors engaging with the Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse grant recipients must have systems in place to allow them to meet their data collection and reporting obligations outlined in their grant agreement.  

**Progress reports**

Progress reports must:

* include evidence of your progress towards completion of agreed activities
* show the total eligible expenditure incurred to date
* include evidence of expenditure
* be submitted by the report due date (you can submit reports ahead of time if you have completed relevant activities).

We will only make grant payments when we receive satisfactory progress reports.

You must discuss any reporting delays with us as soon as you become aware of them.

**Ad-hoc reports**

We may ask you for ad-hoc reports on your grant. This may be to provide an update on progress, or any significant delays or difficulties in completing the grant activity.

**Final report**

When you complete the grant activity, you must submit a final report.

Final reports must

* include the agreed evidence as specified in the grant agreement
* identify the total eligible expenditure incurred
* be submitted within [60 days] of completion
* be in the format provided in the grant agreement.

**Audited financial acquittal report**

We may ask you to provide an independently audited financial acquittal report. A financial acquittal report will verify that you spent the grant in accordance with the grant agreement. The financial acquittal report template is attached to the sample grant agreement.

**Activity Work Plan**

You will be required to submit an Activity Work Plan, on a template provided by us, within six weeks of the execution of the grant agreement.

Your Activity Work Plan will tell us about the scope of your project, what you will be doing, the proposed outcomes, proposed timeframes for delivery and completion, and how you will measure and evaluate your performance.

The Activity Work Plan can be adapted over time or in circumstances where Government priorities change.

* 1. Evaluation

The Attorney-General’s Department will evaluate the grant programto measure how well the outcomes and objectives have been achieved. We may use information from your application and reports for this purpose. We may also interview you, or ask you for more information to help us understand how the grant impacted you and to evaluate how effective the program was in achieving its outcomes.

Your grant agreement will require you to provide information to help with this evaluation, including in relation to an evaluation of the Redress Scheme as a whole.

* 1. Acknowledgement

All publications related to grants under the Program must acknowledge the Commonwealth as follows:

‘This activity received grant funding from the Australian Government.’

12.6 Multicultural Access and Equity

Australia’s *Multicultural Access and Equity Policy* obliges Australian government agencies to ensure their policies, programs and services (including those conducted by contractors and service delivery partners) are accessible to, and deliver equitable outcomes for, people from culturally and linguistically diverse (CALD) backgrounds.   Grant applicants should consider how they will ensure their services will be accessible to people from CALD backgrounds. For example, service delivery partners may require cultural competency skills in order to engage with CALD clients. Services, projects, activities or events may require the use of professional translating or interpreting services in order to communicate with non-English speakers.  If required, based on an assessment of the target group, costs for translating and interpreting services (and other requirements for ensuring accessibility) should be factored into grant applications.  For further information on the Multicultural Access and Equity Policy please refer to [the DSS website](http://www.dss.gov.au/accessandequity).

1. Probity

The Australian Government will make sure that the programprocess is fair, according to the published guidelines, incorporates appropriate safeguards against fraud, unlawful activities and other inappropriate conduct and is consistent with the CGRGs.

**Note:** These guidelines may be changed from time-to-time by the Attorney-General’s Department When this happens the revised guidelines will be published on the [GrantConnect](https://www.grants.gov.au/) and [Community Grants Hub](http://www.communitygrants.gov.au) websites.

* 1. Complaints process

**Complaints about the Program**

TheAttorney-General’s Department Client Service Charter apply to complaints about the Program.All complaints about the program, including grant decisions, must be lodged in writing.

Any questions you have about grant decisions for the Program should be sent to [finass@ag.gov.au](mailto:finass@ag.gov.au).

**Complaints about the Process**

Applicants can contact the complaints service with complaints about Community Grants Hub’s service(s) or the application process.

Details of what constitutes an eligible complaint can be provided upon request by the Community Grants Hub.  Applicants can lodge complaints using the [complaints form](https://www.dss.gov.au/contact/feedback-compliments-complaints-and-enquiries/feedback-form) on the Department’s website or by phone or mail.

Phone:1800 634 035

Mail: Complaints

GPO Box 9820

Canberra ACT 2601

**Complaints to the Ombudsman**

If you do not agree with the way the Attorney-General’s Department has handled your complaint, you may complain to the Commonwealth Ombudsman. The Ombudsman will not usually look into a complaint unless the matter has first been raised directly with the Attorney-General’s Department.

The Commonwealth Ombudsman can be contacted on:

Phone (Toll free): 1300 362 072  
Email: [ombudsman@ombudsman.gov.au](mailto:ombudsman@ombudsman.gov.au)   
Website: [www.ombudsman.gov.au](http://www.ombudsman.gov.au)

* 1. Conflict of interest

Any conflicts of interest could affect the performance of the grant. There may be a [conflict of interest](http://www.apsc.gov.au/publications-and-media/current-publications/aps-values-and-code-of-conduct-in-practice/conflict-of-interest), or perceived conflict of interest, if Attorney-General’s Department and the Community Grants Hub staff, any member of a committee or advisor and/or you or any of your personnel:

* has a professional, commercial or personal relationship with a party who is able to influence the application selection process, such as an Australian Government officer
* has a relationship with an organisation, or in an organisation, which is likely to interfere with or restrict the applicants from carrying out the proposed activities fairly and independently or
* has a relationship with, or interest in, an organisation from which they will receive personal gain because the organisation receives funding under the Program.

You will be asked to declare, as part of your application, any perceived or existing conflicts of interests or that, to the best of your knowledge, there is no conflict of interest.

If you later identify that there is an actual, apparent, or potential conflict of interest or that one might arise in relation to a grant application, you must inform theAttorney-General’s Department and the Community Grants Hub in writing immediately. Committee members and other officials including the decision maker must also declare any conflicts of interest.

The chair of the Expert Panel will be made aware of any conflicts of interest and will handle them as set out in Australian Government policies and procedures. Conflicts of interest for Australian Government staff will be handled as set out in the Australian Public Service Code of Conduct (Section 13(7)) of the *Public Service Act 1999*. We publish our conflict of interest policy available on the[Community Grant Hub](https://www.communitygrants.gov.au/open-grants/how-apply/conflict-interest-policy-commonwealth-government-employee) website.

* 1. Privacy: confidentiality and protection of personal information

We treat your personal information according to the 13 Australian Privacy Principles and the *Privacy Act 1988*. This includes letting you know:

* what personal information we collect
* why we collect your personal information
* who we give your personal information to

You are required, as part of your application, to declare your ability to comply with the [*Privacy Act 1988*](http://www.comlaw.gov.au/Details/C2014C00757)*,* including the Australian Privacy Principles and impose the same privacy obligations on any subcontractors you engage to assist with the activity. You must ask for the Australian Government’s consent in writing before disclosing confidential information.

Your personal information can only be disclosed to someone else if you are given reasonable notice of the disclosure; where disclosure is authorised or required by law or is reasonably necessary for the enforcement of the criminal law; if it will prevent or lessen a serious and imminent threat to a person’s life or health; or if you have consented to the disclosure.

The Australian Government may also use and disclose information about grant applicants and grant recipients under the Program in any other Australian Government business or function. This includes giving information to the Australian Taxation Office for compliance purposes.

We may reveal confidential information to:

* employees and contractors of our department so we can research, assess, monitor and analyse our programs and activities
* employees and contractors of other Commonwealth agencies for any purposes, including government administration, research or service delivery
* other Commonwealth, State, Territory or local government agencies in program reports and consultations
* the Auditor-General, Ombudsman or Privacy Commissioner
* the responsible Minister or Parliamentary Secretary
* a House or a Committee of the Australian Parliament.

We may share the information you give us with other Commonwealth agencies for any purposes including government administration, research or service delivery and according to Australian laws, including the:

* *Public Service Act 1999*
* *Public Service Regulations 1999*
* *Public Governance, Performance and Accountability Act*
* *Privacy Act 1988*
* *Crimes Act 1914*
* *Criminal Code Act 1995*

We’ll treat the information you give us as sensitive and therefore confidential if it meets all of the four conditions below:

1. you clearly identify the information as confidential and explain why we should treat it as confidential
2. the information is commercially sensitive
3. revealing the information would cause unreasonable harm to you or someone else
4. you provide the information with an understanding that it will stay confidential.

The grant agreement will include any specific requirements about special categories of information collected, created or held under the grant agreement.

* 1. Freedom of information

All documents in the possession of the Australian Government, including those about the Program, are subject to the *Freedom of Information Act 1982* *(FOI Act).*

The purpose of the FOI Act is to give members of the public rights of access to information held by the Australian Government and its entities. Under the FOI Act, members of the public can seek access to documents held by the Australian Government. This right of access is limited only by the exceptions and exemptions necessary to protect essential public interests and private and business affairs of persons in respect of whom the information relates.

All Freedom of Information requests must be referred to the Freedom of Information Coordinator in writing.

By mail: Freedom of Information Coordinator

The Department of Social Services

Government and Executive Services Branch

GPO Box 9820

Canberra ACT 2601

By email: [foi@dss.gov.au](mailto:foi@dss.gov.au)

1. Glossary

| **Term** | **Definition** |
| --- | --- |
| assessment criteria | The specified principles or standards against which applications will be judged. These criteria are also used to assess the merits of proposals and, in the case of a competitive granting activity, to determine applicant rankings. |
| commencement date | The expected start date for the grant activity. |
| completion date | The expected date that the grant activity must be completed and the grant spent by. |
| Commonwealth entity | A Department of State, or a Parliamentary Department, or a listed entity or a body corporate established by a law of the Commonwealth. See subsections 10(1) and (2) of the PGPA Act. |
| date of effect | This will depend on the particular grant. It can be the date in which a grant agreement is signed or a specified starting date. Where there is no grant agreement, entities must publish information on individual grants as soon as practicable. |
| decision maker | The person who makes a decision to award a grant. |
| eligibility criteria | The principles, standards or rules that a grant applicant must meet to qualify for consideration of a grant. Eligibility criteria may apply in addition to assessment criteria. |
| grant | A grant is an arrangement for the provision of financial assistance by the Commonwealth or on behalf of the Commonwealth:   1. under which relevant money or other CRF money, is to be paid to a grantee other than the Commonwealth 2. which is intended to help address one or more of the Australian Government’s policy outcomes while assisting the grantee achieve its objectives. |
| grant activity | Is the project /tasks /services that the Grantee is required to undertake with the grant money. It is described in the Grant Agreement. |
| grant agreement | Grant agreement means the contract template used by Australian Government entities to set out the mutual obligations relating to the provision of the grant. The Australian Government is standardising and streamlining grant agreements between the Commonwealth and grant recipients to allow grant recipients to engage more easily and efficiently with the Commonwealth. |
| grant opportunity | A notice published on GrantConnect advertising the availability of Commonwealth grants. |
| grant program | May be advertised within the ‘Forecast Opportunity’ (FO) section of GrantConnect to provide a consolidated view of associated grant opportunities and provide strategic context for specific grant opportunities |
| grantee | An individual/organisation that has been awarded a grant. |
| PBS Program | Described within the entity’s Portfolio Budget Statement, PBS programs each link to a single outcome and provide transparency for funding decisions. These high level PBS programs often comprise a number of lower level, more publicly recognised programs, some of which will be Grant Programs. A PBS Program may have more than one Grant Program associated with it, and each of these may have one or more grant opportunities |
| selection criteria | Comprise eligibility criteria and assessment criteria. |
| selection process | The method used to select potential grantees. This process may involve comparative assessment of applications or the assessment of applications against the eligibility criteria and/or the assessment criteria. |