



Australian Government

Community
Grants Hub
Improving your grant experience



1. Online Acceptance – Introduction

Introduction to the Online Acceptance process in the Grant Recipient Portal

Please note this functionality will not be operating in the Grant Recipient Portal until March 2022. This information sheet is to provide your organisation with visibility of upcoming functions to the Portal.

Introduction

This is the first of a series of information sheets to assist you in understanding and using the Online Acceptance process in the Grant Recipient Portal. The Online Acceptance process allows the Hub to send funding offers through the Portal where grant recipients can accept, decline or acknowledge the offer online. The information sheets in the series cover:

1. Introduction to the Online Acceptance process.
2. Online Method of accepting a funding offer through the Portal
3. Proxy Method of accepting a funding offer through the Portal.
4. Managing your Acceptance Administration in the Portal.
5. Managing your signatories for funding offers in the Portal.

For both the Online and Proxy method, organisations will need to set up their acceptance administration and funding offer signatories.

Acceptance methods for funding offers in the Portal.

There are two methods available in the Portal for accepting funding offers, Online or Proxy. The current process of Offline where your organisation receives the agreement via email, will still be available.

Online Method

The Online Acceptance process allows a grant recipient to receive and accept the funding offer fully online through the Portal by digitally accepting the offer. This has been developed for organisations where their internal processes and legal entity structure allow for digital approval of funding offers.

Online Process



Proxy Method

The Proxy process allows a grant recipient to receive the funding offer online but will require the grant recipient to download, print, sign and upload the signature page to the Portal to accept the funding offer.

This process has been developed to allow organisations requiring approval and signature of funding offers by their organisation/board while still streamlining the function by receiving and submitting the accepted funding offer through the Portal.

Proxy process



Offline

The Offline process is the current process for organisations not provisioned to the Portal and is managed directly through the Community Grants Hub via email. Organisations provisioned to the Portal can change their acceptance method from Online or Proxy to Offline by contacting the Grant Recipient Portal Helpdesk at GRP.Helpdesk@communitygrants.gov.au or on 1800 020 230 (option 5).

Preferences and Signatories for funding offers

If you are using the Online or Proxy method to accept your funding offers, you will first need to set up your signatories and preferences in the Portal. Below is an overview of the process however we recommend using the “*Funding Acceptance - Administration Information Sheet*” when setting up your signatories.

Acceptance administration

The *Acceptance administration* is where you identify your organisation’s preferred acceptance parameters for funding offers. *Acceptance administration* is located in the sub menu of the *Organisation Profile* tile on the home page of the Portal.

The screenshot shows the Community Grants Hub portal interface. At the top, there is a beta notice: "BETA This is beta. Help us make it better for you - please give feedback". Below this is the Australian Government logo and the Community Grants Hub logo with the tagline "Improving your grant experience". On the right, there are links for "Notifications 0", "Personal Profile", and a "Logout" button.

The main navigation bar includes: Home, Grants, Milestones, Applications, Payment Advice, Organisation Profile, Data Exchange, and Training and Support. The current page is "Acceptances". A user indicator shows "You are currently viewing: Training Group".

The main content area displays a welcome message: "Hi TRAINING. Welcome to the Grant Recipient Portal." Below this is a grid of eight tiles:

- Grant Agreements**: View your organisation's current Grant Agreement details and documents
- Grant Activities**: View your organisation's current Grant Activity details and documents
- Milestones**: View your organisation's upcoming, submitted and payment Milestones
- Applications**: View your organisation's Grant Applications
- Payment Advice**: Search and resend Payment Advices
- Organisation Profile**: Manage your organisation's details (This tile is highlighted with a red border)
- Personal Profile**: Manage your personal details
- Acceptances**: View and manage Grant Acceptances

There are two sections within the screen, *Acceptance Parameters* and *Recipient Signatories*.

Online Acceptance Administration * required

Instructions

Acceptance Administration
This screen is where you set up and maintain preferences for how the Community Grants Hub sends and manages funding offers sent to your organisation.
An organisation's administrator will be able to manage the organisation's Acceptance Method and signatory requirements from this view.

Acceptance Method
The Acceptance Methods available for accepting a funding offer are:

- Online - The Online acceptance process allows a grant recipient to manage the acceptance of the funding offer through the Portal.
- Proxy - The Proxy process allows an organisation to receive the funding offer through the Portal. This also allows grant recipients to print, sign and upload the signature page to the Portal to accept a funding offer.
- Offline - The Offline process is managed directly through the Community Grants Hub, outside of the Portal.

If you wish to change your method to 'Offline' you will need to contact TBC [need to confirm contact email address/phone number].

Additional email for acceptance notifications:
This field allows you to add any additional email address for a person or inbox to receive email notifications in regards to your funding offer.

Minimum number of signatories:
This field allows you to add the minimum number of signatories required to accept a funding offer.
This screen also allows you to update signatory details for organisation staff assigned to a signatory role by selecting the Update button.
Please refer to the Online Acceptance task cards [[Hyperlink will need to be added once taskcards are available](#)] for further information.

Acceptance Parameters Update

Acceptance Method: Automatically send email to signatories on Publish
Online

Additional email for acceptance notifications: Automatically send email to remaining signatories

Minimum number of signatories:
1

Recipient Signatories

The following staff are listed as signatories and will be available to select into an Acceptance record

Name	Signatory role	Proxy role	Auto populate onto Acceptance record	Mandatory	Email
TRAINING ADMIN	Y	N	Y	Y	training@dot.gov.au

Update

Acceptance Parameters

The *Acceptance Parameters* section allows you to:

- Identify what method of acceptance you wish to use e.g. Online or Proxy.
- Add an additional email for funding offer Portal notifications. Signatories will receive Portal notifications during the funding offer process.
- Identify the minimum number of signatories so it aligns with your organisation's process for accepting funding offers.
- Identify the email notifications you wish to receive through the Portal during the acceptance process.



Recipient Signatories

The *Recipient Signatories* section is where all staff in the organisation are listed. This area shows you if they have been identified as a signatory for the organisation and in what role. You can also update their information and role in in this section.

The signatory roles for staff will default to N – No signatory delegation. To change their status to a signatory you must **update** their information (see the *Funding Acceptance - Administration Information Sheet for more information on how to setup your signatories*).

In the *Recipient Signatories* section you can see the roles delegated to staff. The example below shows that 'Training Admin' has been identified as:

- **Having a Signatory role** – meaning they can accept funding offers through the online method
- **Not having a Proxy role** – meaning they cannot accept a funding offer using the proxy method
- **automatically populated as a signatory** in any funding offers using the online method
- a **Mandatory** signatory – meaning they must accept any funding offers using the online method.

Recipient Signatories

The following staff are listed as signatories and will be available to select into an Acceptance record

Name	Signatory role	Proxy role	Auto populate onto Acceptance record	Mandatory	Email	
▶ TRAINING ADMIN	Y	N	Y	Y	training@dss.gov.au	<input type="button" value="Update"/>
▶ TRAINING EDITOR	Y	Y	Y		training1@dss.gov.au	<input type="button" value="Update"/>

Managing individual funding offer Signatories

Once you have setup the permissions for individuals within your organisation the *Provider Signatories* section is where you can add or remove signatories for a particular funding offer. We recommend using the *Funding Acceptance - Managing Signatories Information Sheet* for more information around this process.

Staff who have been identified as a Mandatory signatory cannot be removed from this section. You must update their information to **not** mandatory in the *Acceptance Administration* section under Organisation Profile in order to remove them as a signatory (see *Preferences and Signatories for funding offers above*).

Provider Signatories is located in the *Acceptances* tile on the home page of the Portal.

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Australian Government | Community Grants Hub Supporting your grant experience | Notifications ⁰ | Personal Profile | Logout

Home | Grants | Milestones | Applications | Payment Advice | Organisation Profile | Data Exchange | Training and Support

Acceptances

You are currently viewing: **Training Group**

Hi TRAINING. Welcome to the Grant Recipient Portal.

Grant Agreements View your organisation's current Grant Agreement details and documents	Grant Activities View your organisation's current Grant Activity details and documents	Milestones View your organisation's upcoming, submitted and payment Milestones	Applications View your organisation's Grant Applications
Payment Advice Search and resend Payment Advices	Organisation Profile Manage your organisation's details	Personal Profile Manage your personal details	Acceptances View and manage Grant Acceptances

When you **view** a funding offer, you will be taken to the *Acceptance Details* page. At the bottom of the page is where the *Provider Signatories* section is located.

The screenshot displays the 'Acceptance Details' page. At the bottom, the 'Provider signatories' section is highlighted with a red box. It contains a table with the following data:

First name	Last name	Role	Mandatory	Response	Response date
▶ TRAINING	EDITOR	Signatory			<input type="button" value="Remove"/>
▶ TRAINING	ADMIN	Signatory	N		<input type="button" value="Remove"/>

In this section staff who have been identified as a signatory for the funding offer are displayed. You can add signatories to the funding offer by clicking on the **Add Signatory** button or remove signatories for the funding offer by clicking on the **Remove** button.

When you click on the **Add Signatory** button, a list of available signatories with the appropriate role will be displayed for selection e.g. If Proxy method is identified for the funding offer, all staff identified as proxy signatories that are not already listed for the funding offer, will be displayed.

For more information see the *Funding Acceptance - Managing Signatories Information Sheet*.

Further Information

For more information see the training resources on the Grant Recipient Portal page of the Community Grants Hub website, listed below.

- **Online Method of acceptance** – *Funding Acceptance - Online Method Information Sheet*
- **Proxy Method of acceptance** – *Funding Acceptance - Proxy Method Information Sheet*
- **Setting up Signatories and Preferences for funding offers** – *Funding Acceptance - Administration Information Sheet*.
- **Managing Signatories for individual funding offers** – *Funding Acceptance - Managing Signatories Information Sheet*

Need assistance

If you require assistance in using the Grant Recipient Portal contact the Grant Recipient Portal Helpdesk at GRP.Helpdesk@communitygrants.gov.au or on 1800 020 230 (option 5).