



Australian Government

Community  
Grants Hub  
Improving your grant experience



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# Financial Crisis and Material Aid: Food Relief

Feedback for applicants

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## Overview

The Financial Wellbeing and Capability Activity (FWC) is a component of the Families and Communities Program. The Families and Communities Program aims to strengthen relationships, improve the wellbeing of children and young people, reduce the cost of family breakdown, strengthen family and community functioning and facilitate the settlement of migrants and humanitarian entrants in the community.

The objectives of the FWC Activity are to support eligible individuals and families to navigate financial crises and build financial wellbeing, financial capability, and resilience for vulnerable people and those most at risk of financial and social exclusion and disadvantage.

Under the FWC Activity, funding is provided for Food Relief. Food Relief contributes to the FWC Activity outcomes by supporting Commonwealth-funded Emergency Relief organisations, to provide food to eligible people, on a national scale.

Food Relief organisations aim to increase access to cost-effective supply of food items for Emergency Relief organisations, through:

- receiving donated foods from farmers/manufacturers/retailers/other food redistribution services, and redistributing these foods to Emergency Relief organisations or other distribution centres where the food is needed
- sourcing and transporting essential foods where food donations are insufficient
- leading the development of local partnerships amongst food redistribution suppliers to improve access and distribution, especially in rural and remote communities.

## Selection Process

The Community Grants Hub used an open selection process to select three providers to deliver the Financial Wellbeing and Capability - Financial Crisis and Material Aid: Food Relief Activity.

The Community Grants Hub received six applications for funding, each of which was required to address the following two selection criteria:

**Criterion 1: Describe your organisation and its capacity to support Commonwealth-funded Emergency Relief organisations, to provide food to eligible people, on a national scale.**

**Criterion 2: Describe how your organisation will work with partners to provide Food Relief to Commonwealth-funded Emergency Relief organisations on a national scale.**

Preferred applicants were identified based on the strength of their responses to the selection criteria and their demonstrated ability to meet the grant requirements outlined in the Grant Opportunity Guidelines.



## Selection Results

Three organisations were selected to deliver the Financial Wellbeing and Capability - Financial Crisis and Material Aid: Food Relief Activity.

The selected organisations provided strong responses to the selection criteria and demonstrated their ability to meet the eligibility requirements outlined in the Grant Opportunity Guidelines. Further detail about what constituted a strong response to each criterion is provided below.

### Criterion 1 – Describe your organisation and its capacity to support Commonwealth-funded Emergency Relief organisations, to provide food to eligible people, on a national scale.

Your response must include information about:

- how your organisation will source and transport essential foods to Commonwealth-funded Emergency Relief organisations
- the structure of your organisation and how it supports a national distribution network
- the relevant capabilities (experience, skills and qualifications) of staff/volunteers who are directly and indirectly providing Food Relief services, i.e. paid and unpaid staff, administration support.

Strength	Example
<b>Strong applications clearly provided evidence on how they will source and transport essential foods to Commonwealth-funded Emergency Relief organisations (EROs).</b>	Strong responses clearly described: <ul style="list-style-type: none"><li>• the background of the organisation.</li><li>• the number of years working as a food relief provider</li><li>• how the organisation will collect/source essential food</li><li>• how the collected/sourced food are delivered to the EROs.</li></ul>
<b>Strong applications clearly outlined the structure of the organisation and provided evidence on how it supports a national distribution network.</b>	Strong responses clearly described: <ul style="list-style-type: none"><li>• the structure of the organisation</li><li>• the facilities/infrastructures of the organisation that support collection and distribution of the essential food to the EROs</li><li>• the coverage areas the collected/sourced food are being/to be delivered.</li></ul>
<b>Strong applications clearly provided evidence on relevant capabilities (experience, skills and qualifications) of staff/volunteers who are directly and indirectly providing Food Relief services, i.e. paid and unpaid staff, administration support.</b>	Strong responses clearly described: <ul style="list-style-type: none"><li>• the number of paid/unpaid staff directly/indirectly supporting the Activity</li><li>• the qualifications of staff directly/indirectly providing Food Relief services</li><li>• the experience of staff directly/indirectly providing Food Relief services</li><li>• how the organisation will measure client/charity satisfaction</li><li>• what the client/charity satisfaction rate for the organisation will be.</li></ul>



**Criterion 2 – Describe how your organisation will work with partners to provide Food Relief to Commonwealth-funded Emergency Relief organisations on a national scale.**

Your response must include information about how your organisation will:

- develop partnerships amongst food redistribution suppliers to improve access and distribution of Food Relief
- work to support Commonwealth-funded Emergency Relief organisations, particularly those located in rural and remote communities
- leverage other sources of funding, resources and/or support to address the need for Food Relief services.

<b>Strength</b>	<b>Example</b>
<p><b>Strong applications clearly provided evidence on how they will develop partnerships amongst food redistribution suppliers to improve access and distribution of Food Relief.</b></p>	<p>Strong responses clearly described:</p> <ul style="list-style-type: none"> <li>• the organisation’s involvement with the partnership network to deliver the Activity</li> <li>• how the partnership network is developed/ maintained amongst food redistribution suppliers</li> <li>• how the network supports national redistribution of the essential food to the EROs and what is the outcomes.</li> </ul>
<p><b>Strong applications clearly provided evidence and data on how they will work to support Commonwealth-funded (EROs), particularly those located in rural and remote communities.</b></p>	<p>Strong responses clearly described:</p> <ul style="list-style-type: none"> <li>• the value of food supplies collected per month/quarter/year</li> <li>• the value/the number of supports provided to EROs for assisting disadvantaged communities in rural and remote area.</li> <li>• the number of people assisted OR number of meals assisted per month/quarter/year.</li> </ul>
<p><b>Strong applications clearly provided evidence on how they will leverage other sources of funding, resources and/or support to address the need for Food Relief services.</b></p>	<p>Strong responses clearly described:</p> <ul style="list-style-type: none"> <li>• the partnership agreements/MOU with partner organisation(s) for leveraging resources in providing assistance to disadvantaged communities</li> <li>• additional funding received from any sources/contributed by the organisation to provide additional meals to the disadvantaged communities including the Aboriginal and Torres Strait Islander communities, and communities in rural and remote areas.</li> </ul>