



Australian Government

Community  
Grants Hub  
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# Specialist Elder Abuse Services

## Feedback for applicants

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The Attorney-General's Department (AGD) has provided the following General Feedback for applicants of the Specialist Elder Abuse Services grant opportunity to assist with understanding what generally comprised a competitive application and how to strengthen future applications.

### Overview

The objective of the program is to improve the government's knowledge of, and expand its options to respond to, elder abuse, in a variety of forms. The Specialist Elder Abuse Services will continue the Elder Abuse Service Trials which commenced in 2018—19. The Elder Abuse Service Trials have been found to be achieving their intended outcomes, namely older people feel supported and services meet their needs. This was a closed non-competitive grant opportunity.

The grant opportunity application period opened on 21 September 2022 and closed on 7 October 2022.

The grant opportunity received 12 applications. Following the Delegate's decision, 11 applications were selected for funding to deliver 12 services, to a value of \$19.924 million (GST exclusive).

Applications were assessed according to the procedure detailed in the Grant Opportunity Guidelines (GOGs) and outlined in the Selection Process below.

This feedback is provided to assist grant applicants to understand what generally comprised a strong application and the content of quality responses to the assessment criteria for this grant opportunity.

### Selection Process

The Community Grants Hub undertook the screening for organisation eligibility and application compliance against the requirements outlined in the Grant Opportunity Guidelines. AGD as the Policy owner, determined one application did not meet the compliance criteria, the applicant was notified of the outcome. This application did not progress to assessment.

Following on from the eligibility and compliance screening the Community Grants Hub undertook the preliminary assessment of all applications in line with the Grant Opportunity Guidelines.

Following preliminary assessment, all assessed applications were referred to AGD for consideration by its Selection Advisory Panel (the Panel).

The Panel, comprising of policy makers and subject matter experts, assessed applications and provided advice to inform the AGD's funding recommendations to their Delegate for decision.

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Applications suitable for funding were identified based on the strength of their responses to the assessment criteria and demonstrated ability to meet the grant requirements outlined in the Grant Opportunity Guidelines.

Applications were assessed on merit, based on:

- the initial preliminary score against the assessment criteria
- the relative value of the grant sought and value for money
- how well it met the criteria outlined in the GOGs
- other required attachments as outlined in the GOGs.

## Assessment Criteria

Each applicant was required to address the following selection criteria:

### **Criterion 1 – Specialist elder abuse units**

Provide a description of how your organisation will continue to deliver either a specialist elder abuse unit (SEAU), health justice partnership (HJP) or case management and mediation service (CMMS) in accordance with the requirements of the grant.

### **Criterion 2 – Service Delivery Model**

Explain how your organisation's service delivery model will continue to incorporate effective partnerships, linkages and referral pathways that will achieve positive outcomes for the target group.

### **Criterion 3 – Capacity and Capability**

Demonstrate your organisation's capacity and staff capability to effectively deliver the grant activity to the target group.

Preferred applicants were identified based on the strength of their responses to the selection criterion and their demonstrated ability to meet the grant requirements outlined in the GOGs.

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## Selection Results

Eleven (11) organisations were selected to deliver the 12 Specialist Elder Abuse Services.

The selected organisations provided strong responses to the selection criteria and demonstrated their ability to meet the eligibility requirements outlined in the GOGs. Further detail about what constituted a strong response to each criterion is provided below

### Criterion 1 – Specialist elder abuse units

Provide a description of how your organisation will continue to deliver either a specialist elder abuse unit (SEAU), health justice partnership (HJP) or case management and mediation service (CMMS) in accordance with the requirements of the grant.

Strength	Example
Strong applications were required to explain how their organisation would use the grant funding to continue developing and implementing the activity.	Strong responses demonstrated a thorough understanding the grant objective and how their service would use funds to assist older Australians experiencing or at risk of elder abuse. Organisations were able to clearly articulate how they would maintain existing services and what activities would be undertaken within the funding sought.
Strong applications were required to explain how their organisation would measure and evaluate outcomes for the target group and meet reporting requirements.	Strong responses described how they have measured and evaluated outcomes as part of the Elder Abuse Service Trials and clearly outlined their evaluation methodology for continuing the Elder Abuse Specialist Services.



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## Criterion 2 – Service Delivery Model

Explain how your organisation’s service delivery model will continue to incorporate effective partnerships, linkages and referral pathways that will achieve positive outcomes for the target group.

Strength	Example
<p>Strong applications were required to outline their organisation’s approach to forming and maintaining effective co-delivery models and referral linkages with other agencies to achieve positive outcomes for the target group.</p>	<p>Strong responses described existing relationships which have been developed throughout the Service Trials and how they would strengthen these existing relationships and establish new relationships if required. Services with a strong history of successful co-delivery and referral linkages were highly commended.</p>
<p>Strong applications were required to explain how the partner organisations would support and achieve effective 2-way sharing of information, expertise and co-delivery of a holistic support service for the clients.</p>	<p>Strong responses demonstrated an understanding of the importance of an effective 2-way model and demonstrated this understanding with examples of effective partnerships and ongoing support.</p>



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### Criterion 3 – Capacity and Capability

Demonstrate your organisation’s capacity and staff capability to effectively deliver the grant activity to the target group.

Strength	Example
<p>Strong applications were required to outline the number of key staff who would manage and deliver the organisation’s activity and outlined their relevant capabilities (experience, skills and qualifications).</p>	<p>Strong responses clearly described the mix of staff and how many staff members were required to deliver their service.</p> <p>Specific examples of staff experience, skills and qualifications were required to meet this criterion.</p>
<p>Strong applications were required to demonstrate the organisation’s proven ability to effectively develop, implement, manage and monitor activities to achieve positive outcomes which are relevant to this grant.</p>	<p>Strong responses demonstrated their successful experience as part of the Elder Abuse Service Trials to develop, implement, manage and monitor activities to achieve positive outcomes relevant to this grant opportunity.</p> <p>This demonstrated experience included the organisations ability to manage funds, meet data exchange requirements, and submit AWP reports in a timely and accurate manner.</p>